

Strategic Management - Retail Banking

## The hidden insight when you unwind market share

Market share – by metropolitan statistical area (MSA), state, and for the large banks, nationally – is the current standard to quickly compare relative performance across banks.

## But does having higher market share always mean a bank is the stronger performer?

Market share alone doesn't tell the whole story and can give misleading signals. Market share is a function of both:

- 1. **Market Coverage:** the portion of a market (e.g. of an MSA) reached by a bank's branch network; and
- 2. Footprint Share: Share in the portion of the market where the bank has coverage

## Market Share = Market Coverage x Footprint Share

Unwinding market share into these component parts provides a clearer understanding of what drives a bank's market share and better insight on relative performance. It answers the questions:

- Is lower market share just a function of narrower participation?
- Who does best on share when we normalize for footprint?

In the New York MSA, Signature Bank and HSBC appear very similar at first glance. They are the #7 and #8 bank respectively, with equal deposits and market share (3%). Unwinding market share, we see that while HSBC branches have coverage across 45% of the MSA, Signature achieves their 3% market share with only 17% coverage, but an impressively high share in the subset of local markets where they participate (16% footprint share).

New York MSA	
Total Deposits (\$B)	753
Banks	176
Branches	5,039
Local Markets (zip codes)	761



% of MSA's deposits reached by a bank's branch network Share of deposits in portion of MSA where a bank has a branch

Top 20 Banks (~80% of market)	2019 Bank Local Market Deposits \$B	Market Share %	Market Coverage %	Footprint Share %
JPMorgan Chase	162	21%	88%	24%
Citi	74	10%	53%	19%
TD	65	9%	72%	12%
Bank of America	64	8%	71%	12%
Wells Fargo	36	5%	50%	10%
Capital One	33	4%	49%	9%
Signature Bank	20	3%	17%	16%
HSBC	19	3%	45%	6%
Santander	18	2%	39%	6%
PNC	17	2%	25%	9%
New York Community	16	2%	28%	8%
Valley National	16	2%	37%	6%
Sterling	14	2%	18%	10%
Investors Bancorp	13	2%	24%	7%
Apple Financial	12	2%	22%	7%
M&T Bank	11	1%	29%	5%
Provident	7	1%	10%	8%
People's United	6	1%	13%	6%
Lakeland	5	1%	6%	11%
Dime Community	4	1%	7%	8%

Based on 2019 FDIC deposit data

Signature should be looking for adjacent market opportunities in New York where their successful model can be replicated.

- BankVQ measures market coverage, footprint share, and market share for all 4000+ US banks by county, MSA, state, and region.
- These measures are also quantified by bank across demographic boundaries (e.g. high/low income markets, high/low growth markets, old/young markets).
- Market coverage, footprint share, and market share are available for Deposits and Mortgages with five years of historical data.

To learn more, visit www.bankvq.com

## About BankVQ

BankVQ is the #1 resource for retail banking data analytics, bespoke for every bank. Our proprietary analytics are underpinned by multiple public data sources, linked together and organized at the intersection of bank and local market – including 4000+ banks, 88,000 branches, and 20,000 zip codes. BankVQ analytics support a broad range of strategic management, performance management, and M&A applications – tailored to account for each bank's footprint. Access BankVQ through subscription to the online interface, or by purchasing bank-specific reports. Analytic output files are always included to integrate with a bank's internal information. www.bankvq.com.

